

Payments and shipping

Payment methods

For all online shop orders you can choose between the payment methods cash on collection, prepayment with bank transfer (invoice) or credit card.

Cash payment

Northling GmbH accepts cash payment upon collection. Please write us if you want to pay in cash.

Advance payment, bank transfer, invoice

If you order on invoice (prepayment), the purchase confirmation will be sent to you by e-mail. The amount is to be paid within 7 days after receipt of the purchase confirmation via bank transfer. If the amount is not paid in time, okay art can cancel the order without prior notice.

Credit cards

You can also pay for your order by credit card (Visa, Mastercard). Any fees charged by credit card companies will be charged to you.

Delivery and shipping

Scope of application

Northling GmbH delivers worldwide.

The continents of Africa and Australia are excluded.

Shipping costs

Shipping costs Switzerland and Principality of Liechtenstein

Withing Basel-Stadt and Basel-Landschaft we offer free delivery. For the rest of Switzerland contact us for a quote.

Terms and conditions

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1. Scope of application

The company Northling GmbH, based in Basel, Switzerland, deals in interior design and original design products online and in the business premises.

The present general terms and conditions apply to all orders placed on our website and in the business premises in the version current at the time of the order.

2. Order and conclusion of contract

In the online shop you place an online order. The order is binding once you have agreed to the terms and conditions and pressed the BUY button. This creates a legally valid purchase contract. After receipt of your order, you will receive an order confirmation from us by e-mail. The goods become your property as soon as they are fully paid.

3. Delivery and sales conditions

After the order confirmation, we will send the ordered items to the delivery address you specified.

The delivery time varies and depends on the type of delivery and delivery address.

For orders from Switzerland and the Principality of Liechtenstein the delivery time is usually 5-10 working days.

For orders from abroad the delivery time is usually 7-14 working days.

Delivery times may be extended due to unforeseen events.

All delivery times stated by Northling GmbH are estimated delivery times, which may vary depending on availability, standard processing times and delivery time.

4. Offer

Our online offer is subject to change and without obligation. Usually the articles offered in the online shop are available. Should it not be possible to deliver one or more articles due to a stock discrepancy, Northling GmbH will inform you as soon as possible about this circumstance and offer you equivalent articles. If none of these articles suits you, the amount will be refunded.

5. Prices

Our sales prices are ex warehouse in Swiss Francs (CHF) and include the legal value added tax and exclude shipping costs. **The prices can be converted in the online shop with the button currency to EURO, US Dollars, YEN and UK Pounds at the current daily exchange rate.**

Prices and availability of goods are subject to change without prior notice.

The prices mentioned on the website are the current valid prices. Please note that the listed prices only apply to goods that Northling GmbH sells through its own shop or website.

6. Warranty

okay art does not offer any kind of warranty on the purchased goods.

7. Delivery and shipping

7.1 Scope of application

Northling GmbH delivers worldwide.

The continents of Africa and Australia are excluded.

7.2. Shipping costs

Shipping costs Switzerland and Principality of Liechtenstein

Shipping costs with delivery

We offer free delivery within Basel-Stadt and Basel-Landschaft.

For deliveries in the rest of Switzerland contact us for a quote.

Special delivery conditions

In Switzerland and the Principality of Liechtenstein okay art delivers the ordered goods to the confirmed delivery address.

Shipping costs with the Swiss Post

Max. package size Swiss post 100 x 60 x 60 cm

small - 9 CHF

medium - 18 CHF

large - 50 CHF

Shipping costs worldwide (Africa and Australia excluded)

Worldwide shipping is sent with Fedex. Each item has its own shipping rate and is calculated by Fedex software.

Import taxes (for deliveries outside Switzerland)

Northling GmbH is not responsible for fees that the buyer has to pay in the form of taxes or customs duties.

Pick up at the showroom

The buyer can collect the purchased object by appointment at the shop at Gemsberg 5, 4051 Basel.

Collection is usually possible within 24 hours of purchase. For this purpose, the collection option must be selected in the online shop.

8. Payment methods

For all online shop orders you can choose between the payment methods cash on collection, prepayment with bank transfer (invoice) or credit card.

8.1 Cash payment

Northling GmbH accepts cash payment upon collection. Select the option Cash payment on collection.

8.2. Advance payment, bank transfer, invoice

If you order on prepayment, the purchase confirmation will be sent to you by e-mail. The amount is to be paid within 7 days after receipt of the purchase confirmation via bank transfer. If the amount is not paid in time, Northling GmbH can cancel the order without prior notice.

8.3 Credit cards

You can also pay for your order by credit card (Visa, Mastercard). Any fees charged by credit card companies will be charged to you.

9. Vouchers

Gift vouchers are vouchers that you can purchase or receive after a return. You can pay for your order with a voucher from Northling GmbH.

To do so, enter the code on the voucher in the appropriate field of the order. A gift voucher can only be redeemed before the order process is completed and for the full amount. The amount of the voucher is predetermined. The vouchers are issued exclusively in CHF and are freely transferable. A cash payment is excluded.

Northling GmbH also accepts Pro Innenstadt bons.

10. Retention of goods

The goods remain the property of Northling GmbH until the full payment.

11. Right of withdrawal/right of return

You can revoke the contract within 7 days after receipt of the goods with a description of the reason for return via e-mail to info@northlig.ch The return of the goods is at your responsibility and expense. Only items that are absolutely undamaged and in the same condition as the goods sold will be taken back. Items

must be returned in the original undamaged packaging. If this is not the case, we reserve the right to claim compensation.

The return shipment is to be sent to:

Northling GmbH

Gemsberg 5

4051 BASEL

Switzerland

phone: +41793320808

E-mail: info@northling.ch

12. Delivery deficiencies/transport damages

We ask you to immediately check the delivered items for correctness, completeness and intactness. Complaints regarding the scope of delivery and material defects must be notified to us in writing by e-mail within 5 working days of receipt of the goods. The defect will be checked immediately by Northling GmbH.

In case of obvious damages caused by the transport company, we recommend to accept the goods only with reservation or to refuse the receipt. In both cases we ask you to take pictures of the packaging upon arrival and contact us immediately. Please send the pictures, the consignment number and the order number to info@northling.ch.

13. Data protection

All data supplied to us by you will be stored and processed in accordance with the Swiss Data Protection Act. AGB 11-2011 The applicable law is Swiss law; the place of jurisdiction for legal disputes is Basel-Stadt, Switzerland.

The protection of your personal data is very important to us. We observe the applicable data protection regulations and secure your data against unauthorized access by third parties (data security measures).

Our online shop is encoded by means of SSL (Secure Socket Layer), whereby all data of the offer as well as your payment and customer data are transmitted securely to us.

Northling GmbH is entitled to use your personal data to send you special offers or information about new collections. You can withdraw your consent to the use of your personal data for advertising purposes at any time by sending an e-mail to info@northling.ch

14. Copyright and image prices

All content (texts, images, videos, etc.), which are made accessible via Northling GmbH, are our property. It is not permitted to use them without our express consent or to grant third parties rights to use them. Usage includes in particular the modification, offering, licensing, sale, distribution, publication, duplication, leasing, sending and making them perceptible, as well as the production, transfer and sale of second-hand works.

You would like to use our contents, pictures, texts, etc.? Please contact us: info@northling.ch

15. Applicable law and place of jurisdiction

All contracts between you and okay art are subject to Swiss law and all possible disputes arising from it are subject to the jurisdiction of Basel-Stadt and the Swiss courts.

If for any reason any part of these terms and conditions should prove to be unacceptable or unenforceable by any court or authority, the remainder of the agreement shall nevertheless remain binding on both parties.

Neither okay art, nor you may assign to any third party the benefit or burden of any contract arising under these Terms and Conditions.

Basel, 31.january 2022